



Quant-CX Ltd quantrax sports tracking system 1 Year warranty

The Quant-CX Ltd Warranty is in addition to rights provided by consumer law. If a product is defective consumers may, in addition to any other rights which they may have under consumer law in the UK, avail themselves of the rights contained in The Consumer Rights Act 2015. When you purchase Quant-CX Ltd hardware products, you will also receive coverage from the Quant-CX Ltd Product Limited Warranty. Our warranty doesn't cover damage caused by accidents or unauthorized modifications. See the warranty for complete details.

Your Quant-CX Ltd quantrax unit is warranted against defects in materials and workmanship for a period of ONE (1) YEAR from the date of original retail purchase ("Warranty Period") when used in accordance with the Quant-CX Ltd quantrax user guide and GPS vest.

Within this Warranty Period, Quant-CX Ltd will repair or replace any components that fail in normal use. This Limited Warranty does not apply to:

1. cosmetic damage, such as scratches, nicks and to plastic surfaces and all other externally exposed parts that are due to normal wear and tear of equipment and normal customer use;
2. consumable parts, such as the charging cable, unless product damage has occurred due to a defect in materials or workmanship;
3. defects or damage caused by accident, abuse or misuse howsoever caused, water, flood, fire, or other acts of nature or external causes;
4. defects or damage caused by service performed by anyone who is not an authorised service provider of Quant-CX Ltd , unauthorised disassembly, repair, alteration or modifications being carried out;



quantrax

5. defects or damage to a product that has been connected to data cables that are not supplied by Quant-CX Ltd or the use of wrong voltage;
6. defects or damages due to the equipment being used other than in a normal and customary manner.
7. Excessive use outside of normal usage for sports GPS tracking systems

If a defect arises during the Warranty Period, the following options apply:

1. Return the Quantrax Unit to Quant-CX Ltd for repair with new or remanufactured parts. Such repairs or replacement will be made at no charge to the customer for parts or labour.
2. Exchange the Quantrax Unit on agreement with Quant-CX Ltd Customer Service at support@quantrax.co.uk
3. Complete/or Partial Refund for Quantrax unit (the Quantrax Vest is excluded in this refund and will be deducted from any refund).

Proof of purchase will be required to verify eligibility.

Service options, parts availability and response times will vary according to country.

- The Quant-CX Ltd quantrax Vest is not covered under this or any warranty.
- The Quant-CX Ltd quantrax Heart rate garment is not covered under this warranty.
- The Quant-CX Ltd quantrax baselayer is not covered under this or any warranty.
- The Quant-CX Ltd quantrax Heart rate electronics is covered under this warranty



Quant-CX Ltd does not warrant, represent or undertake that it will be able to repair or replace any Product under this warranty without risk to and/or loss of information and/or data stored on the Product. In no event shall Quant-CX Ltd be liable for (a) loss or damage, which as of the product's purchase cannot be regarded as being caused by Quant-CX Ltd ' breach of these warranty terms; or (b) losses caused by the user's fault, loss of data or loss of profits or benefits.

Any limitations of liability in this warranty document shall not apply to (i) death or personal injury pursuant to any mandatory law on product liability; (ii) fraud or fraudulent misrepresentation; (iii) intentional misconduct or gross negligence; (iv) or a culpable breach of major contractual obligations. A damages claim based on a breach of major contractual obligations or gross negligence will be limited to foreseeable damage typical for the sale contract concerned.

Quant-CX Ltd will provide warranty service through:

Mail-in service. If Quant-CX Ltd determines that your Product is eligible for mail-in service, Quant-CX Ltd will send you instructions potentially from a third party courier, so that you may ship your Product to the Quant-CX Ltd Repair Service location. Quant-CX Ltd will pay for shipping from and to your location if instructions regarding the method of packaging and shipping the Product are followed and when agreed by Quant-CX Ltd Customer Services. The returns packaging is a strong box with adequate padding to hold the Quantrax unit and wireless Charger including Cable in place